

# Annex 1 to the Co-operation Agreement on Employee Account Management

## Key Plus Employee Package – List of Conditions

Valid: from 15<sup>th</sup> of July 2022 until withdrawn

The amendments are marked by *italicized* text in the List of conditions.

For the reason set out in Part 1, Chapter XIX, Section 19.13.4 of the General Business Conditions, in view of a change in public charges related to the Bank's activities (financial transaction tax), the **Bank will unilaterally change some of its rates starting from 15/09/2022**. The changes are summarised below, and the fees affected by the changes are also highlighted in yellow in the List of Terms and Conditions. **Please note that if on or after 15 July 2022 you conclude a new contract covered by this List of Terms & Conditions, starting from 15 September 2022 the revised tariffs will apply to these contracts.**

- In the case of all fees concerning one-time and standing credit transfers and direct debits (irrespective of currency) where the fee is determined as "for the portion exceeding HUF 20,000, an additional 0.3%, max. HUF 6,000", the ceiling of the fee will increase from HUF 6,000 to HUF 10,000.
- In the case of all fees concerning one-time and standing credit transfers and direct debits (irrespective of currency) where the fee is determined as "for the portion exceeding HUF 20,000, 0.3%, max. HUF 6,000", the ceiling of the fee will increase from HUF 6,000 to HUF 10,000.
- In the case of all fees concerning one-time and standing credit transfers and direct debits (irrespective of currency) where the fee is determined as "for the portion exceeding equivalent amount of HUF 20,000, an additional 0.3%, max. HUF 6,000", the ceiling of the fee will increase from HUF 6,000 to HUF 10,000.
- In the case of all fees concerning one-time and standing credit transfers and direct debits (irrespective of currency) where the fee is determined as "0.3%, max. HUF 6,000", the ceiling of the fee will increase from HUF 6,000 to HUF 10,000.



## ***1. General provisions***

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Fees, commissions, costs, and APR values not detailed in this List of Conditions, as well as any matters not regulated herein, shall be governed by the latest effective Retail List of Conditions.

The Bank has terminated the cooperation agreements with employers/companies for the Key Plus Employee Package from 07.10.2021, so the Key Plus Employee Package will no longer be available, so a new bank account contract cannot be concluded with employees.

General provision applicable to customers who first signed or modified the supplement to the Framework Agreement on the Provision of Financial Services after 22 July 2010:

Condition of monthly crediting prescribed by the agreement for the use of products and services regulated in this List of Conditions: single-sum crediting to the bank account equal to at least the prevailing net amount of the monthly minimum wage.

The crediting specified above as a condition may not be performed through a cash-desk deposit.

## 2. Bank account management

<b>Maintaining the account<sup>1</sup></b>		free of charge
<b>Account management<sup>1,2</sup></b>	In the case of a single-sum crediting equal to at least the prevailing net amount of the monthly minimum wage	free of charge
	In the case of the crediting of an amount less than the prevailing net monthly minimum wage	HUF 746/month/account
<b>Sending money within Hungary in HUF [Ad hoc payment orders]<sup>1</sup></b>		
Transfer between own accounts <sup>1</sup>		free of charge
At a branch	within the Bank	In accordance with the conditions applicable to the Fee Waiver 2.0 account package published in the prevailing Retail List of Conditions
	to another bank	
Via Raiffeisen Direkt	within the Bank	
	to another bank	
Via Raiffeisen DirektNet, myRaiffeisen <sup>3</sup>	within the Bank	
	to another bank	
Transfer of positive account balance in bank account switching process	to another bank	
<b>Standing order<sup>1,3</sup></b>		
In-Bank transfer between the customer's own accounts - Standing order		free of charge

<sup>1</sup> Indexation: The Bank links the calculation of the fees indicated in this List of Conditions to the average consumer price index published annually by the Central Statistics Office with respect to the preceding calendar year. The amount and rate of the fee is automatically modified (indexed) in accordance with the average annual consumer price index applicable from 1 April of each year to preceding calendar year. The modification of the fee is published by the Bank in each year at the latest by the 1st day of April in this List of Conditions. The fee is specified by the Bank to a whole forint amount in accordance with the general rules on rounding, and in the case of a tariff specified in euro, to two decimal places. The Bank reserves the right not to apply fee indexation on one or even on several occasions with respect to certain customer groups and certain service types.

<sup>2</sup> In case of this package we require a regular monthly incoming fund with one transaction in the amount of at least the prevailing net amount of the monthly minimum wage to the current account held with Raiffeisen Bank. Incoming fund is accepted from non-Raiffeisen Bank source or from a Raiffeisen Bank account of the customer's employer as well. Raiffeisen Bank grants a onetime grace period of a further one months following the month of the opening of the account or the changing of the account package, for the credit of the first minimum monthly net incoming fund on the account holder's account. If the above determined incoming fund is not arriving to the account in the 2nd month after the month of account opening or package changing, the Bank is charging the monthly account maintenance fee specified in this List of Interest Rates and Charges. This rule is valid in the later months as well: the Bank is charging the account maintenance fee on the first banking day of the month followed by the monitored month, when the incoming fund has not arrived. The monitored period for the fee charge of the month concerned: from the 21st day of the month prior to the month concerned to the 24th day of the month concerned. The required credit defined in the conditions cannot be fulfilled through cash deposit in branches.

<sup>3</sup> The following payment orders are currently not available via myRaiffeisen: Cancellation of ad hoc payment orders, Recalling ad hoc or standing order payments, SEPA Credit Transfer – EUR ad hoc payment orders from HUF account in EUR between own accounts – *urgent, extra urgent*, Ad hoc payment orders from HUF account in FCY in Bank, SEPA Credit Transfer – Ad hoc payment orders from HUF account in EUR in Bank – *urgent, extra urgent*, Ad hoc payment orders from HUF account in FCY interbank, SEPA Credit Transfer – EUR payment – *urgent, extra urgent*, Ad hoc payment orders from HUF account in HUF to another country, SEPA DD Core Direct Debit, SEPA DD Core direct debit limiting statement set/modification/cancellation, Forbidding the execution of a direct debit, Refund of paid direct debit, Ad hoc payment order in FCY or in HUF in Bank, Ad hoc payment order in FCY or in HUF interbank

At a branch Via Raiffeisen Direkt Via Raiffeisen DirektNet Via myRaiffeisen <sup>3</sup>	In accordance with the conditions applicable to the Fee Waiver 2.0 account package published in the prevailing Retail List of Conditions
<b>Direct debit [Payment of utility bills with limit monitoring (direct debit)]<sup>1,3</sup></b>	free of charge
<b>Changing fee package<sup>1</sup></b>	free of charge
<b>Paper based statement mailed to the customer's notification address<sup>1</sup></b>	HUF 118
<b>Paper based statement with pick-up at branch</b>	free of charge
<b>Electronic account statement</b>	free of charge
<b>Sending money in euro (SEPA) [SEPA Credit Transfer]<sup>1</sup> EUR payment to abroad, to Single Euro Payment Area</b>	
	up to EUR 1015: 0.40%, min. HUF 691, max. HUF 17,742
	and for the portion exceeding equivalent amount of HUF 20,000, an additional <b>0.3%, max. HUF 6,000</b>
at branch	above EUR 1015: 0.24%, min. HUF 691, max. HUF 17,742
Standard fee	and for the portion exceeding equivalent amount of HUF 20,000, an additional <b>0.3%, max. HUF 6,000</b>
	0.24%, min. HUF 355, max. HUF 11,829
in Raiffeisen Direkt	and for the portion exceeding equivalent amount of HUF 20,000, an additional <b>0.3%, max. HUF 6,000</b>
via Raiffeisen DirektNet, myRaiffeisen	free of charge
	and for the portion exceeding equivalent amount of HUF 20,000, an additional <b>0.3%, max. HUF 6,000</b>
Conversion fee	0.24%, max. EUR 152.23
Priority fee – in case of extra urgent orders	0.59%, min. EUR 6.53, max. EUR 384.21

### 3. Cash withdrawal in Hungary [Cash withdrawal from account at the cash desk]<sup>1</sup>

<b>Cash withdrawal at the cash desk</b>	In accordance with the conditions applicable to the Fee Waiver 2.0 account package published in the prevailing Retail List of Conditions
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### 4. Providing debit cards [bank cards] and credit-card fees<sup>1</sup>

#### Application Fees of Bankcards<sup>1</sup>

Type	Application Fee
OneCard bankcard - application fee	In accordance with the conditions applicable to the Fee Waiver 2.0 account package published in the prevailing Retail List of Conditions
Unembossed Start CLEVERcard - application fee	
Mastercard Standard bankcard*** (card issued instead of VISA Classic)	
Embossed Start CLEVERcard (not applicable) - application fee	

**Annual fees of bank- and credit cards<sup>1</sup>**

Type	Annual bank card fee in the 1 <sup>st</sup> year*	Annual bank card fee from the 2 <sup>nd</sup> year
OneCard bankcard	In accordance with the conditions applicable to the Fee Waiver 2.0 account package published in the prevailing Retail List of Conditions. The Bank will charge the 50% of the first yearly fee stated in the prevailing Retail List of Conditions for the OneCard bankcards applied for in Key Plus Employee Package. The promotion is valid until withdrawal.	In accordance with the conditions applicable to the Fee Waiver 2.0 account package published in the prevailing Retail List of Conditions
Unembossed Start CLEVERcard	Free of charge	In accordance with the conditions applicable to the Fee Waiver 2.0 account package published in the prevailing Retail List of Conditions
Mastercard Standard bankcard** (card issued instead of VISA Classic)	Free of charge	In accordance with the conditions applicable to the Fee Waiver 2.0 account package published in the prevailing Retail List of Conditions
Embossed Start CLEVERcard (not applicable)	Free of charge	In accordance with the conditions applicable to the Fee Waiver 2.0 account package published in the prevailing Retail List of Conditions
VISA Gold	In accordance with the conditions applicable to the Fee Waiver 2.0 account package published in the prevailing Retail List of Conditions	
Mastercard Gold	In accordance with the conditions applicable to the Fee Waiver 2.0 account package published in the prevailing Retail List of Conditions	

\* Fee waiver for the first year is available only once for the given account and the given card (for main and supplementary card as well).

\*\* Mastercard Standard cards will be issued for cardholders due to the discontinuation of VISA Classic, with the unilateral—favourable or not unfavourable—amendment of the cardholder agreement, of which cardholders will be notified in a separate letter as well. Starting from 01/07/2020, customers may not apply for Mastercard Standard cards.

In accordance with Act LXXXV of 2009 on the Pursuit of the Business of Payment Services, 36/A. § section (4) point c), Raiffeisen Bank provides two HUF cash withdrawals for free of charge per month from any Automated Teller Machine (ATM) in Hungary up to HUF 150,000 in total for customers who submitted a declaration at Raiffeisen Bank and own a bankcard (including Start and Versatile Clever Card) linked to the bank account with declaration. Discount is not applicable for post office transactions.

If the sum of the first two HUF cash withdrawals in the actual calendar month is higher than HUF 150,000, Bank applies fees listed in the actual List of Conditions for the amount which exceeds HUF 150,000.

Bank provides the free of charge transactions related to the bank account for which the declaration has been submitted.

In case the declaration is submitted until the 20th day of the given calendar month, the discount is available from the first day of the next calendar month.

<b>Cash withdrawal in Hungary [Fees of domestic HUF cash withdrawal if the Customer submitted declaration about free of charge cash withdrawal related to the bank account used for the transaction]</b>	
Number of free of charge ATM cash withdrawals per month in case of domestic HUF transactions, up to HUF 150,000 in total. <sup>4</sup>	2 pcs
from Raiffeisen ATMs <sup>1</sup>	0.70%, min. HUF 295
from other bank ATMs and at post office <sup>1,5</sup>	1.40%, min. HUF 746
<b>Cash withdrawal in Hungary [Fees of domestic HUF cash withdrawal if the Customer did not submit declaration about free of charge cash withdrawal related to the bank account used for the transaction]</b>	
from Raiffeisen ATMs <sup>1</sup>	0.70%, min. HUF 295
from other bank ATMs and at post office <sup>1,5</sup>	1.40%, min. HUF 746
Purchases with debit or credit cards in Hungary, Purchases with debit or credit cards abroad [Purchase] <sup>1</sup>	free of charge
<b>Further transaction fees</b>	
Cash withdrawal abroad [Abroad ATM – in EEA state in EUR] <sup>1</sup>	1.40%, min. HUF 746, max. HUF 3,552
Cash withdrawal abroad [Abroad ATM – except in EEA state in EUR] <sup>1</sup>	EUR 10.74

All other conditions applicable to bank (debit) cards and credit cards, not detailed above, are governed by the prevailing Retail List of Conditions.

## **5. SMS service [Mobile Banking service]**

The monthly fee of the Mobil Banking service is free of charge for a period of maximum 6 months in case it was applied for after the application of the account package. Thereafter the monthly fee is equal to the fee listed in the prevailing Retail List of Conditions.

## **6. Credit Facilities and Loans**

<b>Arranged Overdraft</b>	2% discount off the interest rate published in the prevailing Retail List of Conditions in case of applications submitted from 1 <sup>st</sup> of January 2021 and contracts concluded from 1 <sup>st</sup> of January 2021 based on applications submitted between 23 <sup>rd</sup> of September 2020 and 31 <sup>st</sup> of December 2020. In case of contracts concluded until 31 <sup>st</sup> of December 2020 based on Overdraft applications submitted between 23 <sup>rd</sup> of September 2020 and 31 <sup>st</sup> of December 2020 the discount is only valid from the second period. Further information in the Unsecured Loans List of Conditions.
<b>Personal Loan with Real Estate Collateral</b>	50% discount off the standard credit appraisal fee published in the prevailing Retail List of Conditions. If the rate of discount applicable to the prevailing credit appraisal fee published in the prevailing

<sup>4</sup> Transactions are selected based on the transaction date in the actual month.

<sup>5</sup> Paying postal check or other services by bankcard at the post offices, is considered as cash withdrawal or purchase depending on the POS terminal applied by Magyar Posta. For more information, please visit the website of the Magyar Posta (<http://posta.hu>).

<b>Housing Loan</b>	Retail List of Conditions with respect to standard customers equals or exceeds the rate of discount published in this List of Conditions, customers applying for a credit facility within the framework of the Key Plus Employee account package will be entitled to the discount credit appraisal fee contained in the prevailing Retail List of Conditions.
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## **7. Insurance contracts**

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<b>Raiffeisen Care II.</b>	Free of charge for 3 months in the case of an application for a new Raiffeisen Care II. insurance.
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The packages and monthly fees of Raiffeisen Care II. are regulated by the Retail List of Conditions.