

Annex No. 2 to the General Business Conditions
OUTSOURCE LIST

(as of 31 Oct 2017)

**Outsourced Activities Connected to Financial and
Supplementary Financial Services**

Activity	Entity executing outsourced activity		Term
	Name	Registered office	
Personification of bankcards	ANY Biztonsági Nyomda Nyrt.	1102 Budapest, Halom u. 5.	From 15/11/2013 for indefinite term
Processing of bankcard data by the IT programs of ATM-s	CJSC Ukrainian Processing Center	Ukraine, Kyiv 04073 Moskovsky Ave 9, Bldg. 5, 2nd floor PO Box 65	From 01/09/2012 to 01/09/2017
Operation of SMS Banking service	Díjbeszedő Informatikai Kft.	1117 Budapest, Budafoki út 107-109.	From 12/03/2001 for indefinite term
SWIFT service Global Pay Plus service	Centralised Raiffeisen International Services & Payments S.R.L.	B-dul Dimitrie Pompei, nr 9-9A, Bucharest	From 13/07/2007 for fixed term of 10 years
Document storage	Iron Mountain Magyarország Kft.	1093 Budapest, Czuczor u. 10.	From 25/07/2011 to 25/07/2019
Generation of customer letters, notices, and DM material	Drescher Magyarországi Direct Mailing Informatikai és Nyomdai Kft.	1097 Budapest, Gyáli út 31.	From 17/09/2009 for indefinite term
Communication services connected to CRM activity	LEAD Generation Kft.	1036 Budapest, Lajos u. 48-66.	From 10/05/2010 for indefinite term
Delivery and filing of documents at land register offices	Exped Kft.	1093 Budapest, Vámház krt. 11.	From 25/11/2015 to 02/01/2018
Document handling tasks	PQS International Hungary Kft.	1095 Budapest, Mester u. 29-31.	From 26/02/2015 to 01/01/2018
Processing and digitisation of documents issued by authorities	DoqSys Szolgáltató Kft.	2113 Erdőkertes, Csíz utca 18.	From 12/06/2013 for indefinite term
Provision of tools and equipment necessary for the fulfilment of document management tasks, and the provision of operational and document management services	Xerox Magyarország Kft.	1138 Budapest, Madarász Viktor utca 47-49., Bldg. 2, floor B/6	From 10/09/2006 to 30/09/2017

Activity	Entity executing outsourced activity		Term
	Name	Registered office	
Market research	Scale Research Piackutató és Tanácsadó Kft.	1074 Budapest, Dohány utca 12-14.	From 17/04/2015 to 31/01/2018
Complex storehouse services, and the storage and delivery of printed forms, stationery and PR materials	PQS International Hungary Kft.	1095 Budapest, Mester u. 29-31.	From 26/02/2015 to 01/01/2018
Software development activities related to IT system developments	BCS Business Consulting Services Kft.	1118 Budapest, Rétköz u. 5.	From 21/07/2016 for indefinite term
Digital asset management tasks	BSCE Tanácsadó és Informatikai Kft.	1134 Budapest, Róbert Károly krt. 82-84.	From 17/07/2016 for indefinite term
Digital asset management, development and system operation tasks	Schönherz Iskolaszövetkezet	2131 Göd, Jávorka Sándor u. 18.	From 16/02/2017 for indefinite term
Software development related to IT system developments	Angyal Business Consulting Kft.	1026 Budapest, Pasaréti út 52., Bldg. b	From 04/10/2016 to 31/07/2018
Development and system operation tasks	Enrol Consulting Kft.	1134 Budapest, Tüzér u. 30.	From 04/08/2016 for indefinite term
Digital asset management tasks	Advocate Business Consulting Kft.	1122 Budapest, Hajnóczy József u. 3. fsz/1.	From 12/08/2016 to 31/07/2018
Security audits	Silent Signal Kft.	1131 Budapest, Rokolya u. 1-13.	From 10/10/2016 for indefinite term
Digital asset management tasks	IDBC Creative Solutions Kft.	1071 Budapest, Rákóczi út 70-72.	From 18/11/2016 for indefinite term
Support and servicing of IT systems	Díjbeszedő Informatikai Kft.	1117 Budapest, Budafoki út 107-109.	From 27/06/2017 for indefinite term
Implementation of the exchange of messages connected to payment account switching through a protected, closed network	GIRO Elszámolásforgalmi Zrt.	1054 Budapest, Vadász u. 31.	From 27/10/2016 for indefinite term

Outsourced Activities Connected to Investment and Supplementary Investment Services

Activity	Entity executing outsourced activity		Term
	Name	Registered office	
Operation of GTS (Global Treasury System), WSS (Wall Street System), Bloomberg and Reuters systems	Raiffeisen Bank International	1030 Vienna, Am Stadtpark 9.	From 05/12/2008 for fixed term of 10 years
Document storage	Iron Mountain Magyarország Kft.	1093 Budapest, Czuczor u. 10.	From 25/07/2011 to 25/07/2019
Generation of customer letters, notices, and DM material	Drescher Magyarországi Direct Mailing Informatikai és Nyomdai Kft.	1097 Budapest, Gyáli út 31.	From 17/09/2009 for indefinite term
Document handling tasks	PQS International Hungary Kft.	1095 Budapest, Mester u. 29-31.	From 26/02/2015 to 01/01/2018
Processing and digitisation of documents issued by authorities	DoqSys Szolgáltató Kft.	2113 Erdőkertes, Csíz utca 18.	From 12/06/2013 for indefinite term
Provision of tools and equipment necessary for the fulfilment of document management tasks, and the provision of operational and document management services	Xerox Magyarország Kft.	1138 Budapest, Madarász Viktor utca 47-49., Bldg. 2, floor B/6	From 10/09/2006 to 30/09/2017
Market research	Scale Research Piackutató és Tanácsadó Kft.	1074 Budapest, Dohány utca 12-14.	From 17/04/2015 to 31/01/2018
Complex storehouse services, and the storage and delivery of printed forms, stationery and PR materials	PQS International Hungary Kft.	1095 Budapest, Mester u. 29-31.	From 26/02/2015 to 01/01/2018
Provision of system support services in respect of the Monolith system	Monolith Systemhouse International s.r.o.	94301 Sturovo, Hlavná 11.	From 19/07/2016 for indefinite term
Software development activities related to IT system developments	BCS Business Consulting Services Kft.	1118 Budapest, Rétköz u. 5.	From 21/07/2016 for indefinite term
Digital asset management tasks	BSCE Tanácsadó és Informatikai Kft.	1134 Budapest, Róbert Károly krt. 82-84.	From 17/07/2016 for indefinite term

Activity	Entity executing outsourced activity		Term
	Name	Registered office	
Digital asset management, development and system operation tasks	Schönherz Iskolaszövetkezet	2131 Göd, Jávorka Sándor u. 18.	From 16/02/2017 for indefinite term
Software development related to IT system developments	Angyal Business Consulting Kft.	1026 Budapest, Pasaréti út 52., Bldg. b	From 04/10/2016 to 31/07/2018
Development and system operation tasks	Enrol Consulting Kft.	1134 Budapest, Tüzér u. 30.	From 04/08/2016 for indefinite term
Digital asset management tasks	Advocate Business Consulting Kft.	1122 Budapest, Hajnóczy József u. 3. fsz/1.	From 12/08/2016 to 31/07/2018
Security audits	Silent Signal Kft.	1131 Budapest, Rokolya u. 1-13.	From 10/10/2016 for indefinite term
Digital asset management tasks	IDBC Creative Solutions Kft.	1071 Budapest, Rákóczi út 70-72.	From 18/11/2016 for indefinite term
Support and servicing of IT systems	Díjbeszedő Informatikai Kft.	1117 Budapest, Budafoki út 107-109.	From 27/06/2017 for indefinite term
Digital asset management, development	NESS Hungary Kft.	1115 Budapest, Bartók Béla u. 105-113.	From 13/10/2017 to 13/10/2018

Other Outsourced Activities

Activity	Entity executing outsourced activity		Term
	Name	Registered office	
Social security related and payroll accounting tasks	RB Szolgáltató Központ Kft.	4400 Nyíregyháza, Sóstói út 31/b	From 04/02/2014 for indefinite term